

2021 CANCELLATION POLICY

If you do not cancel your class in a timely manner or don't show up... based on this cancellation policy you will be assessed a \$10.00 fee per incident.

This is important for a few reasons:

- Class sizes have been decreased to accommodate social distancing.
- Many classes have waitlists and those that are on the waitlist need to be informed when slots open in a timely manner.

POLICY:

- Must cancel by 9 PM for ALL classes that start BEFORE 8 am
- Must cancel 2 HOURS prior to the start time for any class after 9AM
- No Shows - will be assessed fees
- You CANNOT come to class LATE. You must arrive to class 5 minutes before the start of class so that the instructor can take attendance and so that we can start on time with NO interruptions.

If your on the WAITLIST- Check your APP to see if your OFF the Waitlist in the evenings or Before class begins.

HOW TO CANCEL:

You can cancel your class on the app. All you must do is go to the profile section click on the class you want to cancel, and it will give you the option. If you have issues with this process, email us so that we can ensure your not assessed a late fee. EMAIL: info@cycletripstudio.com

Thank you for understanding